

Email Billing & Direct Debit Request Form



Name of Account Holder _____

Supply Address _____

Account Number _____

Contact Phone Number _____

Easy Pay Direct Debit Request

Please complete your details to pay monthly via Direct Debit from your cheque or savings account. Please note that we do not accept direct debit on credit cards.

Your financial institution name: _____

Your account name: _____

Your BSB: _____ Your account number: _____

Your surname: _____

Your given name(s): _____

I request and authorise Neighbourhood Energy Pty Ltd ABN 97109118578 "NE" (User Identification Number 274138) to arrange, through its own financial institution, for any amount NE may debit or charge to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified above and paid to the Debit User, subject to the terms and conditions of the Direct Debit Request Service Agreement and any further instructions provided below.

By signing this Direct Debit Request, I acknowledge having read and understood the terms and conditions governing the debit arrangements between myself and NE as set out below. NE will arrange for my nominated account to be debited with the amount of my bills on or immediately following the due date of each bill.

I may cancel my direct debit arrangement at any time by notifying my financial institution. I must then advise NE as soon as practicable that I have cancelled the authority. I may also cancel my direct debit authority at any time by notifying NE. NE will then advise my financial institution as soon as practicable that I have cancelled my authority and NE will stop relying on the authority. Where I cancel my direct debit authority, I may use any other NE payment methods to pay my bills. NE may cancel my direct debit arrangement if my financial institution returns a debit authority unpaid. If NE is unable to sell me electricity for any reason, they will immediately cancel my direct debit arrangement and notify me and my financial institution of the cancellation.

If there are insufficient funds in my account to meet a debit payment, I may be charged a fee by my financial institution and NE will charge me with any fees that they incur.

Your signature: _____ Date: _____

Email Billing Request

When you switch to email billing, other correspondence will also be sent to you electronically

Email address: _____

Payment methods

- We encourage electronic payment by using Direct Debit, Electronic Funds Transfer or BPay from your cheque or savings account;
- We are also happy to accept POSTbillpay, Internet or Telephone payments; or,
- You may pay in person at any branch of Australia Post.

Optional charges

Our preferred billing method is electronic. If you would like to be billed electronically, please ensure that we have your email address in the space provided. If you do not provide a valid email address, a paper bill will be sent to you by post.

If you do not wish to receive marketing material from Neighbourhood Energy then please check this box