

PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, Jemena, Domestic (GD/GR metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.495	0.545
All kWh (c/kWh)	18.740	20.614

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Jemena distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

About this document

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with PFIT, Jemena, Domestic (GD/GR+PFIT metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.495	0.545
All kWh (c/kWh)	18.740	20.614
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Jemena distribution area with Single Rate with PFIT metering.

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate time of use, Jemena, Domestic (GH/GL metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.500	0.550
Peak (7am-11pm/Monday to Friday) (c/kWh)	25.323	27.855
Off Peak (c/kWh)	10.090	11.099

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Jemena distribution area with Two Rate time of use metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, Jemena, Domestic (GD/GR+Controlled Load metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.495	0.545
All peak kWh (c/kWh)	18.344	20.178
Controlled Load (c/kWh)	9.906	10.897

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Jemena distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, Citipower, Domestic (GD/GR metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.533	0.586
First 1020 kWh/qtr (c/kWh)	17.897	19.687
Balance (c/kWh)	19.161	21.077

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Citipower distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with PFIT, Citipower, Domestic (GD/GR+PFIT metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.533	0.586
First 1020 kWh/qtr (c/kWh)	17.897	19.687
Balance (c/kWh)	19.161	21.077
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Citipower distribution area with Single Rate with PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate time of use, Citipower, Domestic (GH/GL metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.535	0.589
Peak (7am-11pm/Monday to Friday) (c/kWh)	23.341	25.675
Off Peak (c/kWh)	10.066	11.073

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Citipower distribution area with Two Rate time of use metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, Citipower, Domestic (GD/GR+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.533	0.586
First 1020 kWh/qtr (c/kWh)	17.897	19.687
Balance (c/kWh)	19.293	21.222
Controlled Load (c/kWh)	9.688	10.657

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Citipower distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, Powercor, Domestic (GD/GR metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.581	0.639
First 1000 kWh/qtr (c/kWh)	19.295	21.225
Balance (c/kWh)	20.568	22.625

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Powercor distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with PFIT, Powercor, Domestic (GD/GR+PFIT metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.581	0.639
First 1000 kWh/qtr (c/kWh)	19.295	21.225
Balance (c/kWh)	20.568	22.625
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Powercor distribution area with Single Rate with PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Climate Saver, Powercor, Domestic (GD/GR+Climate Saver metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.581	0.639
First 1000 kWh/qtr (c/kWh)	19.295	21.225
Balance (c/kWh)	20.568	22.625
Climate Saver (Nov-Mar)	21.265	23.391
Climate Saver (Apr-Oct)	12.627	13.889

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Powercor distribution area with Single Rate with Climate Saver metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate time of use, Powercor, Domestic (GH/GL metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.579	0.637
Peak (7am-11pm/Monday to Friday) - First 1000 kWh/qtr (c/kWh)	24.607	27.068
Peak Balance (c/kWh)	25.524	28.077
Off Peak (c/kWh)	9.884	10.872

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Powercor distribution area with Two Rate time of use metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

About this document

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate time of use with Climate Saver, Powercor, Domestic (GH/GL+Climate Saver metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.579	0.637
Peak (7am-11pm/Monday to Friday) - First 1000 kWh/qtr (c/kWh)	24.607	27.068
Peak Balance (c/kWh)	25.524	28.077
Off Peak (c/kWh)	9.884	10.872
Climate Saver (Nov-Mar)	21.265	23.391
Climate Saver (Apr-Oct)	12.627	13.889

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Powercor distribution area with Two Rate time of use with Climate Saver metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, Powercor, Domestic (GD/GR+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.581	0.639
First 1000 kWh/qtr (c/kWh)	19.697	21.667
Balance (c/kWh)	21.005	23.106
Controlled Load (c/kWh)	9.190	10.109

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Powercor distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, SP Ausnet, Domestic (GD/GR metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.550	0.605
All kWh (c/kWh)	18.568	20.425

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the SP Ausnet distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate time of use, SP Ausnet, Domestic (GH/GL metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.600	0.660
Peak (7am-11pm/Monday to Friday) (c/kWh)	23.455	25.801
Off Peak (c/kWh)	13.119	14.431

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the SP Ausnet distribution area with Two Rate time of use metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with PFIT, SP Ausnet, Domestic (GD/GR+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.534	0.587
All kWh (c/kWh)	17.369	19.106
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the SP Ausnet distribution area with Single Rate with PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, SP Ausnet, Domestic (GD/GR+Controlled Load metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.597	0.657
Peak (7am-11pm/Monday to Friday) (c/kWh)	19.400	21.340
Controlled Load (c/kWh)	10.647	11.712

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the SP Ausnet distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, United Energy, Domestic (GD/GR metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.489	0.538
All kWh (c/kWh)	18.318	20.150

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the United Energy distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate time of use, United Energy, Domestic (GH/GL metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.507	0.558
Peak (7am-11pm/Monday to Friday) (c/kWh)	25.394	27.933
Off Peak (c/kWh)	10.080	11.088

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the United Energy distribution area with Two Rate time of use metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, United Energy, Domestic (GD/GR+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.489	0.538
All peak kWh (c/kWh)	18.693	20.562
Controlled Load (c/kWh)	10.348	11.383

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the United Energy distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with PFIT, United Energy, Domestic (GD/GR+PFIT metering)

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PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.507	0.558
All kWh (c/kWh)	17.803	19.583
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the United Energy distribution area with Single Rate with PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, Jemena, Small Business (Tariff E metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.656	0.722
First 7000 kWh/month (c/kWh)	18.667	20.534
Balance (c/kWh)	17.674	19.441

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Jemena distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day, Jemena, Small Business (Tariff D (2r 5d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.696	0.766
Peak (7am-11pm/Monday to Friday) (c/kWh)	21.661	23.827
Off Peak (c/kWh)	9.396	10.336

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Jemena distribution area with Two Rate 5 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

About this document

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, Jemena, Small Business (Tariff E+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.656	0.722
First 7000 kWh/month (c/kWh)	18.667	20.534
Balance (c/kWh)	17.674	19.441
Controlled Load (c/kWh)	9.862	10.848

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Jemena distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day+PFIT, Jemena, Small Business (Tariff D (2r 5d)+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.696	0.766
Peak (7am-11pm/Monday to Friday) (c/kWh)	21.661	23.827
Off Peak (c/kWh)	9.396	10.336
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Jemena distribution area with Two Rate 5 day+PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 7 day, Jemena, Small Business (Tariff E1 (2r 7d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.677	0.745
Peak (7am-11pm/7 days) - First 5500 kWh/month (c/kWh)	21.799	23.979
Peak Balance (c/kWh)	18.247	20.072
Off Peak (c/kWh)	9.175	10.093

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Jemena distribution area with Two Rate 7 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 7 day+PFIT, Jemena, Small Business (Tariff E1 (2r 7d)+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.677	0.745
Peak (7am-11pm/7 days) - First 5500 kWh/month (c/kWh)	21.799	23.979
Peak Balance (c/kWh)	18.247	20.072
Off Peak (c/kWh)	9.175	10.093
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Jemena distribution area with Two Rate 7 day+PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E, Citipower, Small Business (Tariff E metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.775	0.853
First 1250 kWh/month (c/kWh)	17.923	19.715
Balance (c/kWh)	17.496	19.246

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Citipower distribution area with Tariff E metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E+PFIT, Citipower, Small Business (Tariff E+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.775	0.853
First 1250 kWh/month (c/kWh)	17.923	19.715
Balance (c/kWh)	17.496	19.246
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Citipower distribution area with Tariff E+PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day, Citipower, Small Business (Tariff D (2r 5d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.966	1.063
Peak (7am-11pm/Monday to Friday) (c/kWh)	20.992	23.091
Off Peak (c/kWh)	9.522	10.474

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Citipower distribution area with Two Rate 5 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, Citipower, Small Business (Tariff E+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.775	0.853
First 1250 kWh/month (c/kWh)	17.923	19.715
Balance (c/kWh)	17.496	19.246
Controlled Load (c/kWh)	9.525	10.478

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Citipower distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 7 day, Citipower, Small Business (Tariff E1 (2r 7d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.953	1.048
Peak (7am-11pm/7 days) - First 1250 kWh/month (c/kWh)	18.498	20.348
Peak Balance (c/kWh)	18.379	20.217
Off Peak (c/kWh)	9.671	10.638

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Citipower distribution area with Two Rate 7 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E, Powercor, Small Business (Tariff E metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.619	0.681
First 333 kWh/month (c/kWh)	19.546	21.501
Balance (c/kWh)	20.812	22.893

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Powercor distribution area with Tariff E metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E+PFIT, Powercor, Small Business (Tariff E+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.619	0.681
First 333 kWh/month (c/kWh)	19.546	21.501
Balance (c/kWh)	20.812	22.893
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Powercor distribution area with Tariff E+PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day, Powercor, Small Business (Tariff D (2r 5d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.636	0.700
Peak (7am-11pm/Monday to Friday) - First 333 kWh/month (c/kWh)	22.903	25.193
Peak Balance (c/kWh)	23.537	25.891
Off Peak (c/kWh)	8.965	9.862

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Powercor distribution area with Two Rate 5 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

About this document

This product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the energy industry in Victoria.

For information about choosing an energy retailer, visit www.esc.vic.gov.au

PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, Powercor, Small Business (Tariff E+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.619	0.681
First 333 kWh/month (c/kWh)	19.546	21.501
Balance (c/kWh)	20.812	22.893
Controlled Load (c/kWh)	9.103	10.013

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Powercor distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 7 day, Powercor, Small Business (Tariff E1 (2r 7d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.629	0.692
Peak (7am-11pm/7 days) - First 333 kWh/month (c/kWh)	22.134	24.347
Peak Balance (c/kWh)	22.965	25.262
Off Peak (c/kWh)	8.851	9.736

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the Powercor distribution area with Two Rate 7 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E, SP Ausnet, Small Business (Tariff E metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.665	0.732
All kWh (c/kWh)	18.673	20.540

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the SP Ausnet distribution area with Tariff E metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day, SP Ausnet, Small Business (Tariff D (2r 5d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates	Excluding GST	Including GST
Supply Charge (\$/Day)	0.682	0.750
Peak (7am-11pm/Monday to Friday) (c/kWh)	21.437	23.581
Off Peak (c/kWh)	12.270	13.497

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the SP Ausnet distribution area with Two Rate 5 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day+PFIT, SP Ausnet, Small Business (Tariff D (2r 5d)+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.682	0.750
Peak (7am-11pm/Monday to Friday) (c/kWh)	21.437	23.581
Off Peak (c/kWh)	12.270	13.497
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the SP Ausnet distribution area with Two Rate 5 day+PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, SP Ausnet, Small Business (Tariff E+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.665	0.732
All kWh (c/kWh)	18.673	20.540
Controlled Load (c/kWh)	10.448	11.493

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the SP Ausnet distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 7 day, SP Ausnet, Small Business (Tariff E1 (2r 7d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates	Excluding GST	Including GST
Supply Charge (\$/Day)	0.993	1.092
Peak (7am-11pm/7 days) (c/kWh)	20.645	22.710
Off Peak (c/kWh)	12.548	13.803

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the SP Ausnet distribution area with Two Rate 7 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E, United Energy, Small Business (Tariff E metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.680	0.748
First 7000 kWh/month (c/kWh)	20.189	22.208
Balance (c/kWh)	15.413	16.954

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the United Energy distribution area with Tariff E metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 5 day, United Energy, Small Business (Tariff D (2r 5d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.680	0.748
Peak (7am-11pm/Monday to Friday) (c/kWh)	22.737	25.011
Off Peak (c/kWh)	9.512	10.463

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the United Energy distribution area with Two Rate 5 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

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PRICE AND PRODUCT INFORMATION STATEMENT



Two Rate 7 day, United Energy, Small Business (Tariff E1 (2r 7d) metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.665	0.732
Peak (7am-11pm/7 days) - First 5500 kWh/month (c/kWh)	24.124	26.536
Peak Balance (c/kWh)	17.489	19.238
Off Peak (c/kWh)	9.533	10.486

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the United Energy distribution area with Two Rate 7 day metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate with Dedicated Circuit, United Energy, Small Business (Tariff E+Controlled Load metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.680	0.748
First 7000 kWh/month (c/kWh)	20.189	22.208
Balance (c/kWh)	15.413	16.954
Controlled Load (c/kWh)	10.462	11.508

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the United Energy distribution area with Single Rate with Dedicated Circuit metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

About this document

This product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the energy industry in Victoria.

For information about choosing an energy retailer, visit www.esc.vic.gov.au

PRICE AND PRODUCT INFORMATION STATEMENT



Tariff E+PFIT, United Energy, Small Business (Tariff E+PFIT metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.680	0.748
First 7000 kWh/month (c/kWh)	20.189	22.208
Balance (c/kWh)	15.413	16.954
All Qualifying PFIT Generation (c/kWh)	60.000	66.000

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ELIGIBILITY

The details presented in this product information statement are for a Small Business customer in the United Energy distribution area with Tariff E+PFIT metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. Please refer to our [Information page](#) for full details.

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