

PRICE AND PRODUCT INFORMATION STATEMENT



Single Rate, Citipower, Domestic (GD/GR metering)

This information statement presents a summary of the tariff and terms and conditions applicable to this offer. If you would like further information or are interested in taking up this offer, please follow the links in the quoting page on our website or call us on **1300 764 860**.

PRODUCT DETAILS

Neighbourhood Energy is pleased to be able to offer discounts to the standard rate if you pay our bills by the due date specified on each bill you receive. We also have other offers which may be of interest, such as our Greenlight offers.

Our standard market offer includes:

- 10% Pay- on-Time Discount when you pay your bill in full by the due date
- No lock-in Contract
- No termination penalty – 10 business days notice only
- Reward for E-mail billing (gift voucher)
- Reward for Direct Debit (gift voucher)
- Reward for referring a friend (gift voucher)
- Monthly billing
- Option to support charities and community groups

If you hold a Victorian Pensioner Concession Card, a Health Care Card (except child disability) or a Repatriation Health Card (Gold Card – except dependant) issued by the Department of Veterans' Affairs, you may be eligible for a government-funded concession.

ELECTRICITY

Electricity Tariff Rates

	Excluding GST	Including GST
Supply Charge (\$/Day)	0.533	0.586
First 1020 kWh/qtr (c/kWh)	17.897	19.687
Balance (c/kWh)	19.161	21.077

The prices displayed are effective from 5 February, 2010. From time to time we may need to vary our rates to reflect business conditions, network charges or Consumer Price Index. You will receive at least 30 days written notice of this.

ELIGIBILITY

The details presented in this product information statement are for a Domestic customer in the Citipower distribution area with Single Rate metering.

Please see our Customer Charter for our standard [Terms and Conditions](#)

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If you would like a quote or further information, please email us at registration@neighbourhood.com.au, or phone us on **1300 764 860**. If you would like to switch your electricity to Neighbourhood Energy, please complete our [Online Application Form](#)

Further information can be obtained from our standard [Terms and Conditions](#) in our Customer Charter.

About this document

This product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the energy industry in Victoria.

For information about choosing an energy retailer, visit www.esc.vic.gov.au