

Your Electricity Bill Explained

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Issued Date

Information on this bill is valid as of the issued date. Any payments on or after this date will not appear.

Helpful Numbers

Who to call for help. For blackouts, or other faults please call the network company shown on the faults and emergencies number.

Account Summary

This section shows at a glance the summary of your account, including how much is due for payment.

Account Transactions

This presents a summary of transactions on your account, including charges, payments and adjustments. More details can be found on the back page.

Your Pay-On-Time Discount

If you pay your bill on time this shows the value of the credit on your next bill.

Electricity Usage

See and compare your electricity usage to previous billing periods. Electricity and greenhouse emissions are both measured.

Special Information

From time to time we will present special messages here to keep you informed about special offers, your energy use and other useful information.

Electricity Account

TAX INVOICE Number 351271 Issued 9 December 2011



Company Name ABN 80 000 000 000
6 SMITH GR
CAMPBELLFIELD VIC 3061

Service Address 6 SMITH GR,
MOUNT DANDENONG, VIC 3061

NMI Number 60011797919
Billing Period Quarterly
Contract End Date 15 September, 2012

Bill Enquiries: 1300 764 860
For Faults and Emergencies call: 13 16 26
Your Network Company is: United Energy

Email: service@neighbourhood.com.au
Web: www.neighbourhood.com.au

Account Number 5500 4549 3104

Opening Balance \$100.00 - Payments/Adjustments \$100.00 CR = Balance \$0.00 + This Bill \$376.91 = Total Amount Due \$376.91

Due Date
25 Dec 2010

Your Electricity Charges Summary

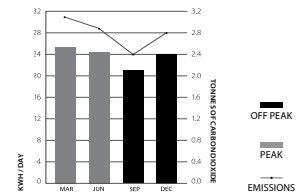
Account summary from 9 September 2009 to 5 December 2009

Opening balance	\$273.18
Payment received (see over)	\$273.18 CR
Adjustments (see over)	\$273.18
Balance carried forward	\$0.00
Current charges inc GST (see over)	\$376.91
Includes GST of	\$00.00
Total Amount Due	\$376.91

How Your Pay-On-Time Discount works

Pay this bill **in full** by the due date and earn a 12% pay-on-time discount of \$45.25 which will appear as a credit on your next bill.

Your Recent Usage



Average electricity use between meter reads (kWh/day)

Latest metered period	23.86
Corresponding period last year	N/A
Average cost per day (inc GST)	\$4.28
Greenhouse gas emissions (tonnes) for latest metered period	2.75

For more information on climate change visit: www.climatechange.vic.gov.au

the smart business option

As a Neighbourhood Energy customer you receive

12% OFF GUARANTEED FOR 2 YEARS!

when you pay your electricity bills on time



Neighbourhood Energy Pty Ltd ABN 97 109 118 578



Your Electricity Bill Explained

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Charges and Supply Details

These sections present a breakdown of all your charges and supply details, including the amount of power used during the billing period.

Happy to Help

If you have any questions give us a call – we're happy to help you.

Our Services

Useful information regarding some of the services we provide.

Ways to Pay

We offer a variety of convenient ways to pay your bill.

Your Electricity Usage Summary (cont.)

Account summary from 9 September 2009 to 5 December 2009

Tariff Type	Meter Number	Reading Type	Bill Days	Usage (Kwh)	Previous Reading	Current Reading
Residential - General Purpose	8033996	Ordinary reading	88	2100	027520	029620
Residential - General Purpose	8033996	Ordinary reading	88	2100	027520	029620
Residential - General Purpose	8033996	Ordinary reading	88	2100	027520	029620
Residential - General Purpose	8033996	Ordinary reading	88	2100	027520	029620
Residential - General Purpose	8033996	Ordinary reading	88	2100	027520	029620
Residential - General Purpose	8033996	Ordinary reading	88	2100	027520	029620

Next anticipated meter reading scheduled on or near to 11 March 2010. Safe and easy access to your meter is required.

Please note that any monthly bills issued before this date will be based on an estimate of your electricity use.

Summary of Electricity and Service Charges, Payments and Adjustments

Electricity and Service Charges

Description	Days	Usage kWh	Unit Rate ex. GST	Total
An ean var ius cons ectetur justo at ve				
2009 Home Rate (peak)		2100	18.11	\$380.46
Domestic Single Rate Standing Charge	88	0.464200	46.42	\$40.85
Includes GST of				\$00.00
Electricity and Service Charges				\$421.31

Payments and Adjustments

Description	Amount	Date	Total Payments Received
Agency DIAL 07/10/2009	\$273.18 CR	08/10/2009	\$273.18 CR

Give us a call

Neighbourhood Energy is pleased to help you if you have a concern about your electricity services. Please call us on 1300 764 860

Important Information

If you are moving premises, please notify us 3 business days prior to the date required for connection or disconnection.

Did you know Neighbourhood Energy offers a 100% Accredited Greenpower Product? Call us or visit our website for more details.

Interpreter Services 131 450

Aby skorzystać z usług tłumacza ustnego proszę dzwonić pod numer znajdujący się powyżej

По вопросам устных переводов, пожалуйста, обращайтесь по указанному выше телефону

如需口译服务，请拨打以上的联系电话

Vui lòng gọi số liên lạc ở trên cho dịch vụ thông dịch

للحصول على خدمات الترجمة الفورية يرجى الاتصال برقم الاتصال المذكور أعلاه.

How to Pay



Biller Code: 75390
Reference: 5500 4549 3104

Contact your participating financial institution to make a payment from your cheque, savings or credit card account. Visit: www.bpay.com.au



Biller Code: 3009
Reference: 5500 4549 3104

Phone 13 18 16 or go to www.postbillpay.com.au



BY INTERNET
Use your credit card and our secure web payment service at www.neighbourhood.com.au



BY TELEPHONE
Use your credit card and our telephone payment service on 1300 764 865



BY DIRECT DEBIT
If you would like to set up a direct debit arrangement please call us on 1300 764 860 or download the form from our website at: www.neighbourhood.com.au



BY PAYMENT IN PERSON
Take this bill to any branch of Australia Post to pay by cash, cheque or credit card. If you want to pay in person and you do not have a printed bill from us, please print it yourself using a good quality printer and paper. If you do not have access to a suitable printer please request a printed bill from our call centre on 1300 764 860. There is a charge of \$2 (inc GST) for this service which will be added to your next bill.



3009 550045493104