

Request for
Direct Debit Bill Payment

1. Personal Information

Account Holder Name: _____
 Supply Address: _____
 Account / Ref Number: _____
 Contact Number: _____

2. Payment Details

Please select one payment option:

Fixed or **Variable**

Amount: (\$) _____ The Amount Due is taken on Due Date for each invoice

Date of First Payment: ___/___/_____

Frequency (Please circle): **Weekly** / **Fortnightly** / **Monthly**

Maximum payment is defaulted at \$1,500.00.

If you wish to increase this amount, please specify: (\$) _____

3. Financial Institution Details

Financial Institution Name: _____
 BSB: _____
 Account Number: _____
 Account Name: _____
 Your Given Name: _____
 Your Surname: _____

I request and authorise Our Neighbourhood Energy Pty Ltd T/A Neighbourhood Energy "NE" (User Identification Number 274138) to arrange, through its own financial institution, for any amount NE may debit or charge to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified above and paid to the Debit User, subject to the terms and conditions of the Direct Debit Request Service Agreement and any further instructions provided below.

By signing this Direct Debit Request, I acknowledge having read and understood the terms and conditions governing the debit arrangements between myself and NE as set out below. NE will arrange for my nominated account to be debited with the amount of my bills on or immediately following the due date of each bill.

I may cancel my direct debit arrangement at any time by notifying my financial institution. I must then advise NE as soon as practicable that I have cancelled the authority. I may also cancel my direct debit authority at any time by notifying NE. NE will then advise my financial institution as soon as practicable that I have cancelled my authority and NE will stop relying on the authority. Where I cancel my direct debit authority, I may use any other NE payment methods to pay my bills. NE may cancel my direct debit arrangement if my financial institution returns a debit authority unpaid. If NE is unable to sell me electricity for any reason, they will immediately cancel my direct debit arrangement and notify me and my financial institution of the cancellation.

If there are insufficient funds in my account to meet a debit payment, I may be charged a fee by my financial institution and NE will charge me with any fees that they incur.

Signature: _____ Date: ___/___/_____

